



Why Host Microsoft Exchange With Us?

When looking to implement or outsource Microsoft Exchange, there are several key factors to consider. Is the service reliable? Are there engineers on standby 24x7 in case a server goes down? And does the service offer the full benefits of Exchange?

Reliability and uptime

Our service operates out of a tier-four Datacentre, with state-of-the-art cooling, power supply, backup generator and fire suppressants. For you this means that your email is **constantly running**. Your Exchange service will run on **clustered servers** and an **EMC storage area network** – so if one server or disk drive stops working, your email keeps working.

As well as offering the highest-quality IT infrastructure, we do **nightly backups** to protect your data. For your peace of mind, we offer a 99.9% service-level agreement (SLA) which allows for just a few minutes of email downtime each month.

24/7 monitoring and management

To further ensure reliability, we employ a team of Microsoft Exchange engineers and administrators **24/7**. So if a server problem occurs at 3am on a Sunday morning, we will be there to solve it – in a matter of minutes. This same team installs Microsoft software patches immediately, as well as **anti-virus** and **anti-spam** updates, for full protection.

Add-on features

We offer a complete range of add-on features including **hosted BlackBerry**, **ActiveSync** for Windows mobile devices and **Good Mobile Messaging** for Treos and other smartphones, so you can instantly activate email service for your handheld. Rather than spending thousands of dollars on your own server, you can use our managed service for just a few dollars a month.

You can also add **archiving** – from simple message journaling, to keep an exact copy of all your message, to compliant archiving, which fulfils regulatory requirements from the SEC, NASD, HIPAA and so on. Also available is **fax via email**, which gives you a local fax number and emails your faxes to you as PDFs.



KALE SOFTWARE

PC or MAC

Many Exchange hosting companies do not offer both Outlook 2007 (for PC) and Entourage (for Mac) support. We offer a **free download** of both, so your staff can use either PCs and Macs, or both.

Our Microsoft Exchange hosting service is fully-managed, with constant uptime and instant add-ons like BlackBerry or archiving. All this, plus a significantly lower total cost of ownership than managing an Exchange server in-house.